



National Association of Residential Property Managers

Dallas, Texas

Metro Tex Association of REALTORS®, 8201 N Stemmons Freeway, Dallas, TX 75247

RMP® Tenancy | March 19, 2008 | 9 am - 4 pm

This course will focus on the knowledge, skills, and operational tools needed to effectively manage tenants in residential properties. The course will examine paperwork, policies, and procedures necessary to develop good tenancy and good tenant relations. It will basically cover the tenant cycle from screening, move in and move out, security deposits, record keeping, and much more. *Instructor: Darryl Kazen, MPM® RMP®*



Ethics | March 20, 2008 | 9 am - Noon

Are you ethical? You may be surprised at the pitfalls. This course will cover the basics of ethical behavior in your property management business. The NARPM Code of Ethics will be reviewed as well as the entire grievance process. The case study method makes an interesting course. *Instructor: Mark Kreditor, MPM® RMP®*



**Sponsored by the Greater Dallas Chapter
and the Fort Worth/Mid-Cities Chapter**

REGISTRATION

Name _____
Company _____
Address _____
City/ST/Zip _____
Phone _____
Email _____

METHOD OF PAYMENT

Check enclosed for \$ _____ Chk # _____
 Charge my credit card \$ _____
 VISA MC AMEX Discover
Card # _____ Exp Date _____
Name on card _____
Signature _____

CLASS FEES	RMP® Course		MPM® Course		Ethics
	Before Feb. 19	After Feb. 19	Before Feb. 19	After Feb. 19	
Member	\$195	\$225	\$395	\$450	\$45
Non-member	\$295	\$325	\$495	\$550	\$95
Retake Fee	\$100	\$130	\$300	\$355	-----
RMP®/MPM® Designation Fee	\$97.50	\$127.50	\$197.50	\$252.50	-----

CANCELLATION POLICY

Cancellations must be received in writing. If received by **February 19, 2008**, registrant will receive a full refund less a \$25.00 processing fee. If received **after February 19, 2008**, a 50% refund will be issued. No refunds will be made on the day of class; however, the registration fee can be applied to a later class, with a \$25.00 transfer charge.

If course is cancelled because a minimum of 10 registrations have not been met or for any other reason, tuition paid will be fully refundable. All courses are subject to cancellation by NARPM®.

FAX or MAIL REGISTRATION FORM TO:

NARPM®, 638 Independence Parkway, #100, Chesapeake, VA 23320 | P: 800-782-3452 | F: 866-466-2776 | www.narpm.org